



By appointment to
H.M. Queen Elizabeth
Purveyors of
Fire Protection Systems



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28 July 2022

Dear Customer

RE: NOTIFICATION OF NOVATION OF CONTRACT TO MARLOWE FIRE & SECURITY LIMITED

As a valued customer of BBC, I write to inform you of our intention to novate all parties' contractual obligations relating to the provision of passive fire protection services, from BBC Fire Protection Limited to Marlowe Fire & Security Limited with effect from 1st August 2022.

Since the acquisition of BBC Fire Protection by Marlowe plc in 2017, we have operated in parallel with our sister company, Marlowe Fire & Security as part of the fire life safety and security division of Marlowe plc.

BBC and Marlowe Fire & Security have independently established themselves as fire life safety and security service providers of choice and both maintain considerable experience and expertise in the delivery of specialist Passive Fire Protection Services.

To establish a best in class, unified service provision in this area, it is our intention to bring them together under the Marlowe Fire & Security trading entity.

By uniting the capabilities and resources of BBC Fire Protection and Marlowe Fire & Security as a consolidated entity, we will create a new unified operating mechanism that best serves all our customers and team members.

Combining our business development and operational expertise and uniting them behind a single brand allows us to provide outstanding customer experience and a fully comprehensive service provision.

By driving closer working relationships with a much larger engineering team, we will be able to provide an enhanced service and offer a more extensive range of capabilities and services across the sectors in which we operate.

What will change and what will stay the same?

Our insurance cover and adherence to our agreed contractual obligations remain unaffected by the contract novation.

Our current passive fire protection certification including LPS 1197, LPS 1271, BM Trada, FDIS, BRE, will be novated, complementary to the existing certification held by Marlowe Fire & Security under the FIRAS scheme for passive fire protection.

To help you familiarise yourself with the Marlowe Fire & Security company policies, Terms & Conditions, and insurance cover, please visit the Downloads Page at www.marlowefireandsecurity.com for more information.

What happens next?

No further action is required from you at this time. Our colleagues at Marlowe Fire & Security will be in contact shortly to welcome you as a customer. In the meantime, please feel free to contact the passive fire team at any time on 0333 010 2000 or email passivefire@marlowefireandsecurity.com

BBC Fire & Security

Registered Name: B.B.C Fire Protection Limited
Registered Office: 20 Grosvenor Place, London, SW1X 7HN
Registered in England & Wales
Company Registration No. 01454397
Vat Registration No. 342 4279 63



Updating your records

I would like to confirm to you our company and bank account details. Please ensure that this notification is distributed to the relevant teams and individuals within your organisation and your records are updated for 1st August 2022 when all future Purchase Orders should be issued to Marlowe Fire & Security Limited.

Payee / Company Name: Marlowe Fire & Security Limited
Company Registration No: 05239777
VAT Registration No: GB861382029
Registered Office: 20 Grosvenor Place, London, SW1X 7HN
Head Office: Lowry House, 5 Ohio Avenue, Salford Quays, Greater Manchester, M50 2GT
Telephone: 0333 010 2000
Email: hello@marlowefireandsecurity.com
Website: www.marlowefireandsecurity.com

Please note all cheques should be sent for the attention of Accounts, Marlowe Fire & Security, Lowry House, 5 Ohio Avenue, Salford Quays, Greater Manchester, M50 2GT.

This new chapter is an exciting step for our business and customers and I wish to take this opportunity to thank you for your continued custom. I look forward to continuing our valued relationship and exploring the new opportunities available to us all.

Yours faithfully

David Moore
Managing Director

If we do not hear from you by 1st August 2022, you will be deemed to have accepted the details above. If you have any questions, or require any additional information, please do not hesitate to contact us via connect@bbcfire.co.uk